



## GENERAL CONDITIONS FOR RESERVATIONS

### TERMS OF THE CONTRACT :

- All reservations for bare areas must be accompanied by a deposit of € 100 + € 27 for reservation charge +cancellation option, if chosen,

- For reservations of lettings a 25 % deposit cheque + Expenses+ thecancellation, if chosen. The remainder is to be paid 4 weeks before the date of arrival". Possibility to pay by 4 instalments without charge.

\*for the Vendee and Oleron Island campsites : possibility to pay on the day of arrival at the campsite, but those who pay 4 weeks before the planned date of arrival will have priority at their arrival.

**1 - For all reservations of lettings the guarantees are to be sent together with the remainder for the stay : € 200 to cover any possible damage (deterioration, breakage) + € 80 covering any possible cleaning work in only one cheque. These guarantees will be refunded by post after departure and inventory.**

2 - The reservation of a letting or a camping area is not transferable and sub-letting is prohibited as is the transfer

of an area or letting to a third party.

3 - In the case of premature departure for whatever reason the entire period reserved will be owing the campsite.

4 - Any modification liable to cause a change in the amount, either more or less, must be notified upon arrival. In the case of inaccurate declarations by the contracted party, the present contract will be cancelled by right and the sums paid will be kept by the party hiring out.

5 - We must be informed of any possible delay in your arrival in order to keep your right of holding. The management reserves the right to dispose of the reserved site or letting if there is no news 48 hours after the planned date of arrival. In the case of receipt of your withdrawal at least 30 days before the planned date of arrival, by registered letter, the advanced payment less the fees will be refunded if you have taken out the cancellation option at 10€, after this date the amounts paid will not be refunded. In the case of receipt of your withdrawal at least 48 hours before the planned date of arrival, by registered letter, the advanced payment less the fees will be refunded if you

have taken out the cancellation option at 50€, after this date the amounts paid will not be refunded.

6 - Clause determining the competent jurisdiction: any possible litigation will be the exclusive jurisdiction of a districtcourt.

**7 - Please complete, sign and return the 2 copies of this contract, the second copy will be returned to you with our signature.**

Dear client, these particulars are necessary in order to avoid any ambiguity. We thank you for your trust and hope that your next holiday will become your most pleasant souvenir. This agreement has the value of a contract binding both parties. The person making the reservation is to complete and sign it and return it along with the corresponding payment to the manager, who will send back the second copy with his confirmation and signature. **Additionally, we might need to take one or more photos of you to renew our documentation material. If you don't agree, you must let us know by registered letter enclosing your identity papers.**

## RESPECT THE INTERNAL RULES OF EACH CAMP SITE

### 1 - CONDITIONS OF ADMISSION:

In order to be permitted access, to camp or to stay on the campsite, it is necessary to be authorized by the manager or his representative. He is responsible for order and correct upkeep of the campsite and the respect of these internal rules. Staying at the APV campsites, registered office: BP 229, 85402 LUCON Cedex, implies acceptance of the conditions of the present internal rules and undertaking to abide them.

### 2 - POLICE FORMALITIES:

Any person intending to stay at least one night in the campsite must present his/her proof of identity to the manager or his representative beforehand, and must complete the formalities required by the police. Minors not accompanied by their parents will not be allowed access without their written consent.

### 3 - PITCHING AND SETTING UP:

The tent or caravan and all equipment must be located at the site indicated by the management or his representative.

### 4 - RECEPTION OFFICE:

Open from 9 am to 1 pm and from 3 pm to 8 pm, it provides all information about services on the campsite, provisions, sports facilities, tourist attractions in the surrounding area and various useful addresses. A satisfaction inquiry form meant to receive complaints is held at the disposal of users. Complaints will only be considered if they are dated and signed, are as accurate as possible, and relate to relatively recent events.

### 5 - PAYMENT:

Payment is made at the reception office. The amount is fixed according to tariffs notified at the entrance or at the reception office. Payment is based on the number of nights spent at the site. Users are invited to inform the reception office of their departure on the eve of the day of departure. Campers intending to leave before the opening time of the reception office should pay their bill on the eve of departure.

### 6 - NOISE AND SILENCE - ANIMALS :

a) NOISE AND SILENCE - Campsite users are requested to avoid any excessive noise or discussion liable to disturb their neighbours. Any sound appliances must be set accordingly and the closing of car boots and doors as quiet as possible. There must be a complete silence between 11.30 pm and 7 am. (In season: end of entertainments at 11.30 pm).

b) ANIMALS : Obligation to show their tattooing card and a rabies vaccination certificate for dogs and cats, which must wear a collar, upon arrival. According to article 211-1 of the Rural Law and according to ministerial implementing decrees and orders, dogs of the 1st category, "assault dogs" (pitbulls), are prohibited. Dogs of the 2nd category "watchdogs and defence dogs" (Rottweiler and alike...) must be muzzled and kept on a lead by a major (art. 211-5 of R.L.). Dogs and other animals must not be left free and alone nor be locked up inside the campsite during the absence of their owners, who are legally responsible.

### 7 - VISITORS:

Once the manager or his representative has given his permission, visitors may be admitted to the campsite and are the responsibility of the campers who are receiving them. The camper can receive his visitors, one or more, at the reception office. If these visitors are allowed inside the campsite, the camper who receives them may be asked a fixed charge, as the visitors may make use of the campsite's services and facilities. The amount of this charge is notified at the entrance of the campsite and at the reception office. Cars of visitors are not allowed inside the campsite.

### 8 - DRIVING AND PARKING OF VEHICLES:

Inside the campsite, vehicles with an APV sticker displayed as from arrival must drive at a speed not exceeding 10 km/hour. The traffic is prohibited between 11.30 pm and 7 am (gate closing time).

Only notified vehicles belonging to campers staying at the campsite may be driven inside the campsite. Parking, which is strictly prohibited at the sites usually occupied by the tents etc., must not obstruct the circulation of traffic nor prevent newcomers from setting up.

### 9 - APPEARANCE AND STATE OF INSTALLATIONS:

It is prohibited to dispose of polluted water on the ground or in the gutters. Caravan owners must dispose of used water in the installations provided for this purpose.

Domestic waste and rubbish of any kind and paper must be disposed of in the waste bins. Each person is requested to refrain from any action, which could damage the property, hygiene or appearance of the campsite and its facilities, especially sanitary.

Washing is strictly prohibited other than in the washing sinks provided. Washing can eventually be hung up to dry in the communal drying room. However, it is permitted until 10 am close to the campsite bays, provided that this is discrete and does not obstruct neighbours. It must never be done using trees.

The trees, plants and floral arrangements must be respected. It is prohibited to hammer nails into trees, cut branches or to plant anything. It is not permitted either to delimit the campsite bays with personal items or to dig in the ground. Any damage caused to trees, plants, fences, camping areas or campsite facilities will be at the perpetrator's charge. The camping area used for the stay must be left in the same state as it was found on arrival.

### 10 - SECURITY :

a) FIRE: electric equipment like barbecues,... as well as open fires (wood, charcoal, etc.) are strictly prohibited. All heaters must be kept in good working order and must not be used under dangerous circumstances. Warn the direction immediately in case of fire. The extinguishers are to be used in cases of necessity. A first aid necessities box for emergencies is available at the reception office.

b) THEFT: The campsite is responsible for objects left at the office and has the general obligation to supervise the campsite. Campers are responsible for their own installations and must inform the management about any presence of suspect persons.

Although the presence of security is guaranteed, the campsite users are requested to take all usual precautions in order to safeguard their property.

### 11 - GAMES:

No violent or disturbing games may be organized near the installations. The meeting room may not be used for turbulent games. Children are to be watched over by their parents all the time.

### 12 - UNUSED OCCUPATION:

Unused material may be left behind on the area only with consent of the management and only on the said area. A charge notified at the reception will be payable for "Unused occupation".

### 13 - DISPLAY:

These internal rules are displayed at the entrance of the campsite and/or at the reception office. They are given to the customers on request.

### 14 - INFRACTION OF THESE INTERNAL RULES:

Whenever any resident causes any trouble with respect to other residents or does not respect the terms of these internal rules, the manager or his representative may summon him/her, orally or in writing if he thinks it necessary, to stop causing trouble. In case of serious or repeated infraction of the internal rules and after the manager's formal demand to respect these, he may terminate the contract. In case of criminal infraction the manager may resort to forces of order.

SPECIAL CONDITIONS: The campsite manager is responsible for order and correct upkeep of the campsite. It is his/her job to sanction any serious negligence with respect to the regulations and if necessary to expel the perpetrators without remedy at law. Electric equipment such as barbecues are prohibited.

Display obligatory (*Interdepartmental decree of the 11th January 1993*)

SARL ATLANTIQUE PELLERIN VACANCES with a capital of 1540000 €  
SIRET 423 755 149 00020 - NAF 741 J